

About luggage

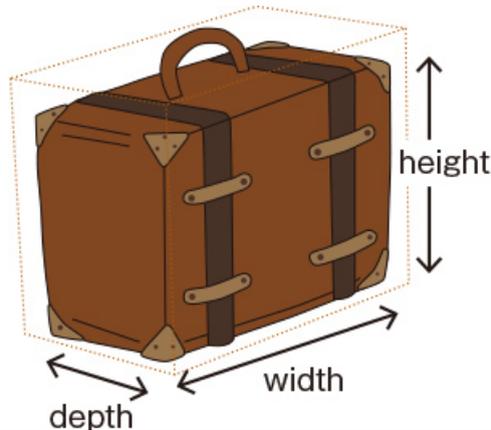


What you are allowed to bring on a bus. (free)

Hand Luggage

Only one portable luggage is allowed to bring in and the sum of the width, depth and height must be within 100cm and weighs must be less than 10kg.

* Personal belongings such as umbrellas, canes, handbags are not included.



the sum of three sides	within 100cm (EX) Depth 20cm + Width 45cm + Height 35cm
gross weight	less than 10kg

- The size must not exceed the sum of the three sides and the width, depth and height.
- The above size includes accessories such as handles, pockets, casters or others.

Be aware of trolley bags.

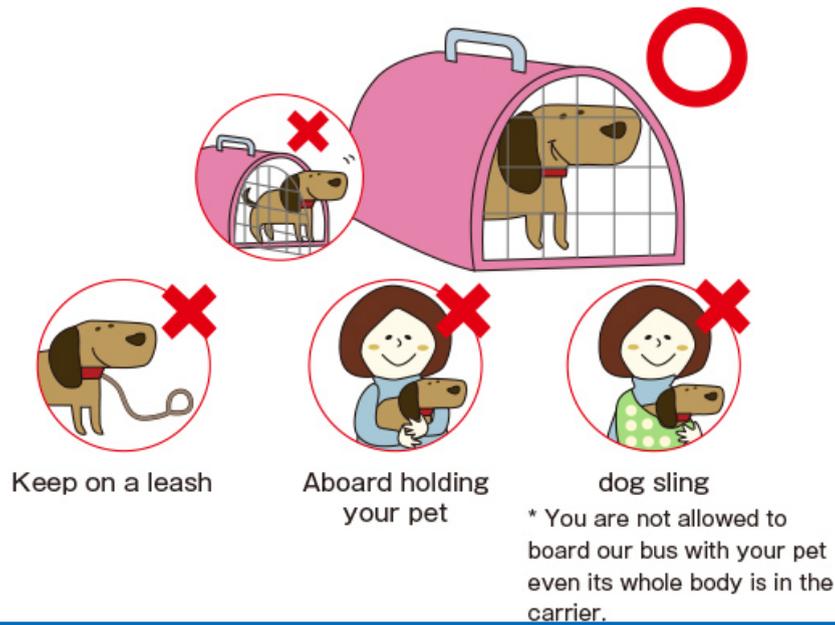
Due to the limited storage space, even the prescribed size bags might be refused to bring in.

* If the handle can't be put inside the luggage, the handle is counted as the size.

Pets

puppies, cats, little birds or other small animals (wild animals, snakes or others are not allowed)

- Only daytime buses allow you to bring in with your pet.
- Limited to the one whose whole body was kept in a case which should be about 90cm with the sum of width, depth and height.



Pets (not including dangerous animals) carried in a case measuring less than 90cm total height, width and length will be permitted on the vehicle during Daytime buss only.

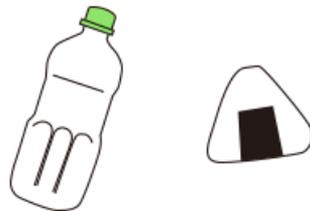
Passengers with pets may be requested to disembark en-route if pets are removed from their case, or if noises or unpleasant odors create a disturbance for other passengers.

Passengers asked to disembark en-route will not be eligible for any refund of their fare.

We allow guide dogs for people with disabilities, such as guide dogs, hearing dogs and assistance dogs, which are accompanied with the people having a certificate prescribed by an ordinance of the Ministry of Health, Labour, and Welfare to bring on a bus.

beverages Beverages are allowed to bring on a bus.

- Buses sometimes shake, and be careful not to spill them.
- We kindly ask you to mind people surrounding you, when you eat and/or drink on a bus especially on a night bus.



What you are not allowed to bring on a bus

Any items that might pose a hazard to other passengers or damage our bus are not allowed to bring in the bus.



bikes

* Even pet carriers are not allowed to bring in.



sports equipment



hazardous materials



wild animals and snakes



unsanitary items, odor-causing items



suitcases or others exceeding the above size

- We kindly ask you to bring /store your personal belongings on your own.
- Guide dogs, assistance dogs and hearing dogs are allowed to board if accompanied by people with the disabilities.
- When you bring an extra large luggage on our bus, pay meticulous attention to it lest you disturb other passengers. We appreciate your understanding.
- For safety reasons, we kindly ask you to refrain from putting heavy or unstable shaped luggage on the net rack in the bus.
- We might refuse to bring in if it might disturb other passengers.

Cautionary Notes

- All seats are reserved. Tickets etc. are to be purchased before boarding.
- Please note that arrival times may be delayed due to traffic conditions.
- Please note that rest stop locations may be changed due to traffic conditions.
- Please note that room for large luggage may not be available due to limited luggage compartment space.

- Please keep valuable items with you at all times.
- Please always have your seat belt fastened while traveling.
- As a courtesy, please refrain from using mobile phones in a way that may disturb other passengers while on the bus
- Please refrain from smoking on the bus. Your understanding is appreciated.
- For full conditions, please consult the ticket center or refer to the bus company web page.